



Servo App Features

Servo is an on-demand home service platform that connects customers with trusted professionals for household services and repairs. It provides seamless service booking, provider management, real-time communication, and multilingual accessibility for modern home-service experiences.

Tech

Android & iOS development - Flutter

Backend Development - Laravel

Admin Panel Development - Angular

User App

The User App helps customers discover home services, connect with professionals, and manage bookings through an easy-to-use platform.

Features

1. **Quick Search** – Users can quickly search nearby home services based on categories, locations, and service requirements instantly online.
 2. **Service Categories** – Browse multiple service categories including cleaning, plumbing, painting, electrical, repairs, and salon services easily.
 3. **Service Provider Info** – Detailed provider profiles display expertise, pricing, experience, and availability for better booking decisions online.
 4. **Service Provider Review and Portfolio** – Users can check ratings, customer reviews, and previous project portfolios before hiring professionals.
 5. **Service Request List View** – Manage upcoming, active, and completed service requests through organized booking management sections easily online.
 6. **Real-Time Chat with Service Provider** – Instant messaging allows smooth communication between customers and professionals regarding appointments and service updates.
 7. **Add Rating and Review** – Customers can provide ratings and reviews based on completed service experiences with professional providers online.
 8. **Multi-Lingual Including RTL** – Supports multiple languages and RTL layouts for better accessibility across diverse customer communities worldwide.
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Provider App

The Provider App helps professionals manage service requests, bookings, customer communication, and business operations from one platform.

Features

1. **Upcoming/Completed Request View** – Providers can manage active and completed service requests through organized operational dashboards easily online.
2. **Manage Requests** – Accept, reject, update, and organize customer service bookings through a centralized request management system efficiently.
3. **Create Professional Profile** – Professionals can create detailed profiles showcasing expertise, certifications, skills, and business information online.
4. **Upload Portfolio** – Providers can upload completed projects and service portfolios to attract more customers and improve credibility.
5. **Plan Purchase** – Subscription plans unlock premium features and provide additional business opportunities for professional service providers online.
6. **Rating and Review** – Providers can monitor customer ratings and feedback to improve service quality and customer satisfaction consistently.
7. **Real-Time Chat with Customer** – Instant messaging improves communication between providers and customers regarding services and booking activities.
8. **Multi-Lingual Including RTL** – Supports multiple languages and RTL layouts for improved accessibility among global provider communities worldwide.

Admin Panel

The Admin Panel provides centralized control over bookings, providers, payments, analytics, and complete platform operations efficiently.

Features

1. **Live Booking Status in Map View** – Admins can monitor active bookings and provider locations through interactive live tracking maps online.
2. **Booking Analytics with Graphs** – Visual reports provide insights into bookings, revenue trends, and overall platform performance statistics clearly.
3. **New Registration Analytics** – Track new customer and provider registrations with detailed growth analytics and reporting dashboards online.
4. **User's Usage Statistics** – Monitor user engagement, service activity, and platform performance through advanced analytical reporting systems.





5. **Booking Management** – Manage appointments, schedules, service requests, and operational workflows from centralized administration dashboards efficiently.
6. **Payment Management** – Control provider earnings, customer payments, refunds, and transaction activities through secure financial management systems.
7. **Other Settings of App** – Configure notifications, permissions, operational preferences, and complete platform management settings from one dashboard.
8. **Dark/Light Mode** – Flexible dashboard themes improve administrator visibility and usability during long operational management sessions online.

